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REAL-TIME SOLUTIONS

Current Versions: NDS 8.1, Xephra 2.2.70, Pocket Xephra 1.4

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WORKFLOWS! WORKFLOWS! WORKFLOWS!

Jane: Bob! What's going on? ABC called and complained that we haven't shipped their orders out to them yet even though they've paid us.

Bob: I applied their payment to their account two days ago and their orders were taken off hold then. I didn't know that you needed to know.

Jane: (sighs) I didn't know that I could go ahead and ship their orders out... They're still sitting there waiting. I'd better calm them down and get the orders shipped. Guess I'm going to miss lunch.

Do you have problems with your employees receiving the necessary information to make your operation run smoothly and your customers happy? Did you know that you can fix that? It's easy with NDS Workflows.

With NDS Workflows, all you have to do is set up the situations in which you want your employees to receive information, including anything from a new customer being created to a sales order with an associated purchase order being cancelled to the receipt of an item that has never been received before to a due date being updated on a work order for an item for which there are also sales orders. Workflows can also be created manually by an employee.

In addition, NDS workflows are configurable. You can change the instances in which a workflow is sent to be specific to your needs. For example, you might only want to have an employee receive a notification when a receipt is made for a specific vendor. You can determine whether the employee is notified through email, through the NDS Menu or both. If the workflow comes through the NDS menu, the sender will be notified when the workflow is read. You can set pertinent information to be included with the workflow and you can define the default text that is sent with the workflow.

For a list of the available workflows, see the documentation for program WFWM, Workflow Template Maintenance, in the NDS Online Help at <http://www.ndsapps.com/webhelp/>. And remember, you can contact your NDS Project Manager if you need custom workflows that we don't already cover. We want to help you make your operation run as smoothly as possible.

SPECIAL POINTS OF INTEREST:

**NDS Applications
are in the testing
phase of being
certified on Oracle
11i.**

ANOTHER NDS PARTNER OFFERING

Bonsai Consulting Inc is a Software development and Staff augmentation company with focus in delivering RDBMS solutions based on Oracle and SQL Server.

Bonsai provides quality resources at low cost onsite and offsite IT consulting services. Bonsai offers solutions for database administration and managed projects with Agile methodology. Bonsai is a reseller for end to end web based e-recruiting solution called RoosterIT.com. The tool enhances recruiting for any organization with a work flow based process ensuring recruiter accountability. RoosterIT.com enhances capacity to lower organizational costs with providing secure data and helps to deliver client needs on time.

For more information on Bonsai's services and products, please contact Ravi Venugopal at (248) 854-5310 or visit their website at www.bonsaiinc.biz